

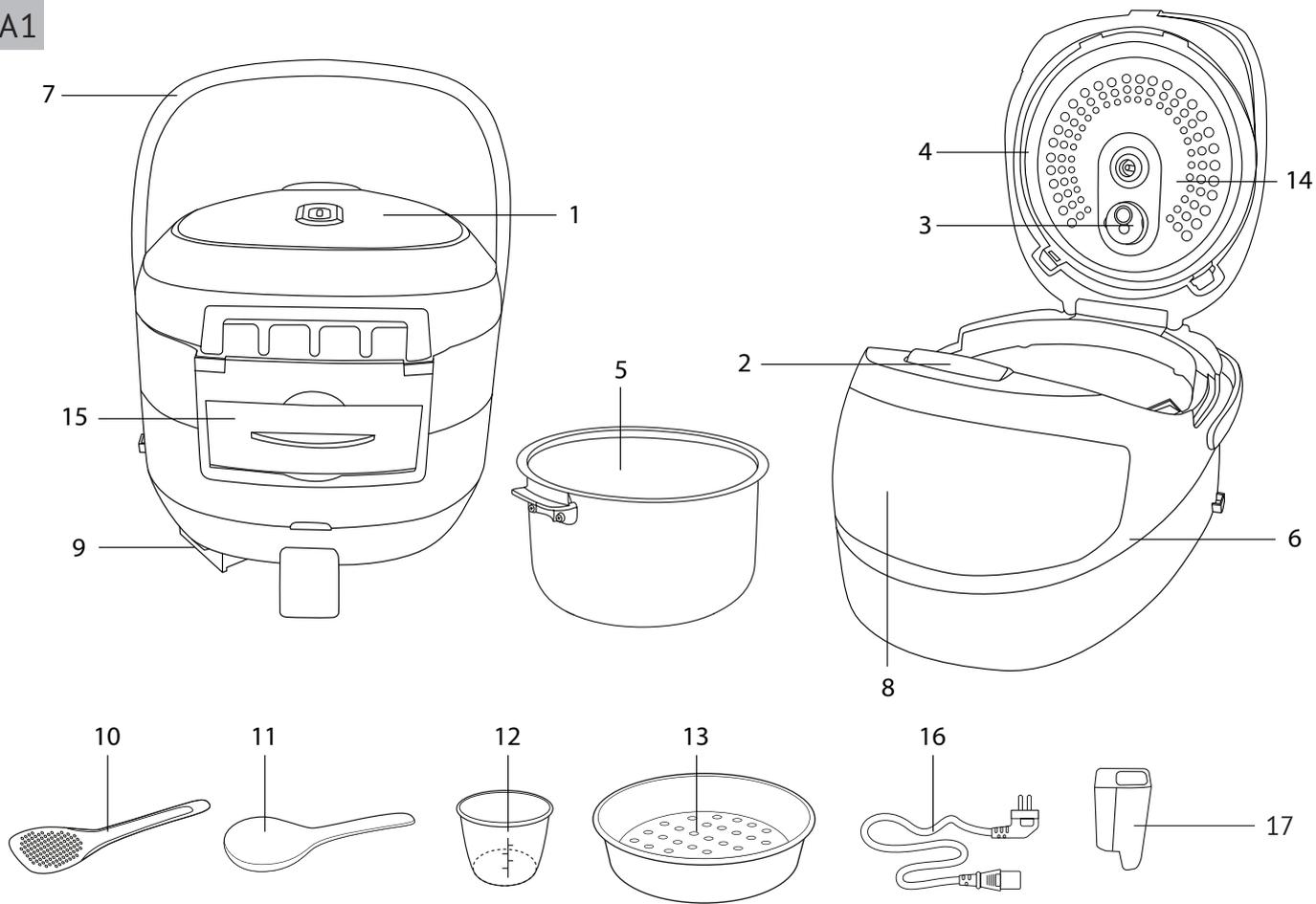
# REDMOND

Multicooker  
RMC-M96

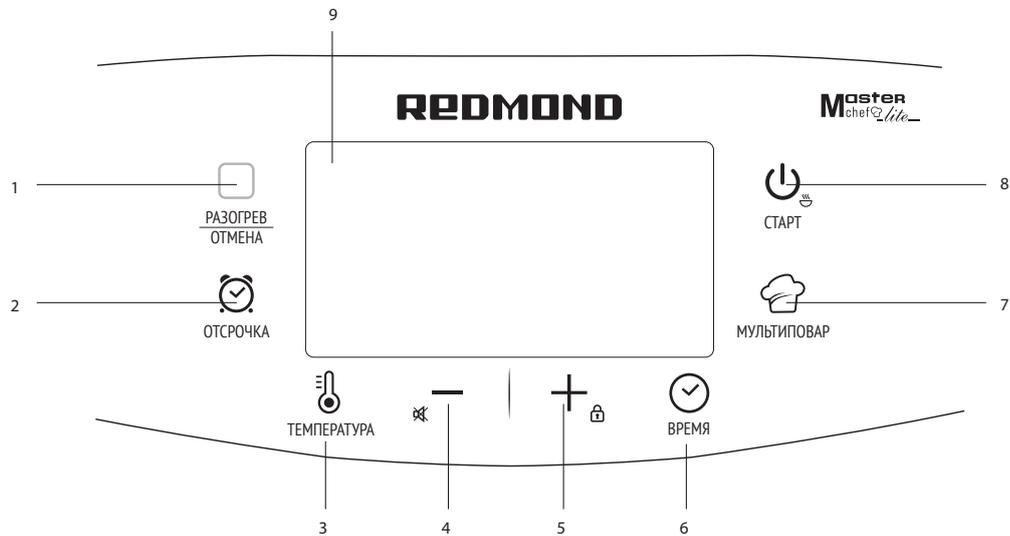


User manual

A1



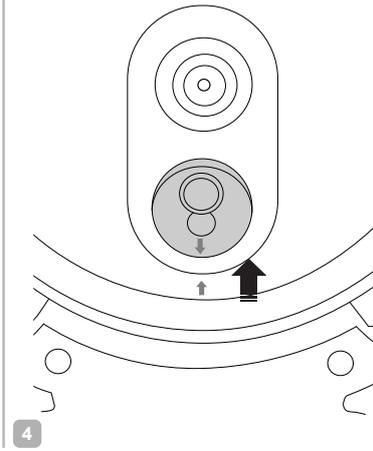
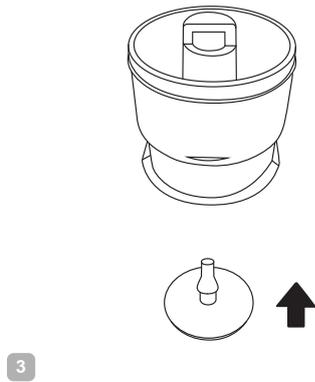
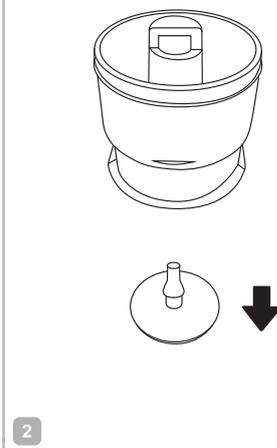
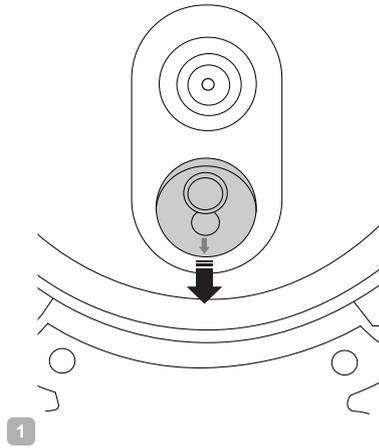
A2

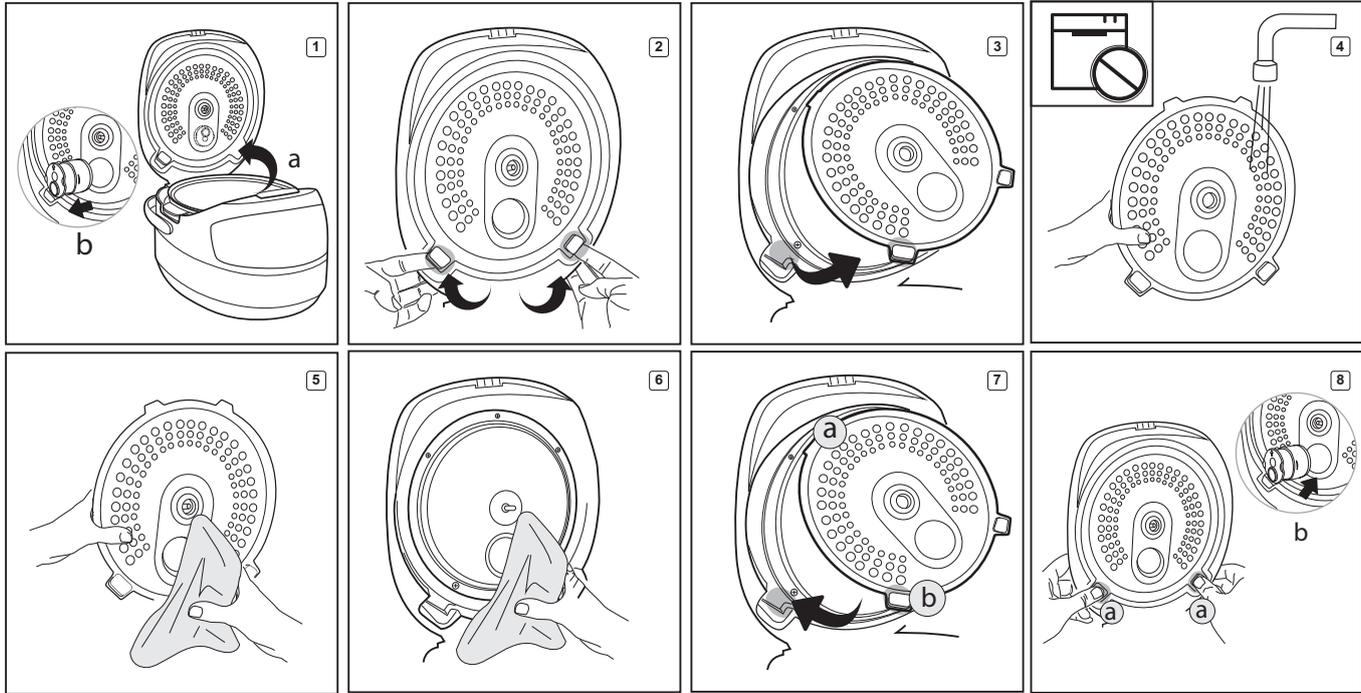


A3



A4





 Carefully read all instructions before operating and save them for future reference. By carefully following these instructions you can considerably prolong the service life of your appliance.

The safety measures and instructions contained in this manual do not cover all possible situations that may arise during the operation of the appliance. When operating the device the user should be guided by common sense, be cautious and attentive.

## IMPORTANT SAFEGUARDS

- The manufacturer is not responsible for any failures arising from the use of this product in a manner inconsistent with the technical or safety standards.
- This appliance is intended to be used in household and similar applications.
- Before installing the appliance, check that the device voltage corresponds with the supply voltage in your home (refer to the rating plate or technical data).
- While using the extension cord, make sure that its voltage is the same as specified on the device. Using different voltage may result in a fire or another accident, causing appliance damage or short circuit.
- The appliance must be grounded. Connect only to a properly installed wall socket. Failure to do so may result in the risk of an electrical shock. Use only grounded extension cords.

 **CAUTION!** During use the appliance becomes hot! Care should be taken to avoid touching the housing, the bowl, or any other metal parts while operating. Make sure your hands are protected before handling the device. To avoid possible burns, do not lean above the open appliance.

- Always unplug the device after use, before cleaning or moving. Never handle the plug with wet hands. Do not pull the power cord to disconnect from an outlet; instead, grasp the plug and pull to disconnect.
- Keep the power cord away from hot surfaces (gas or electric ovens) or sharp edges. Do not let the cord hang over the edge of a table or a counter.

 **REMEMBER:** damaging the cord may lead to a failure that will not be covered by the warranty. If the cable is damaged or requires

replacement, contact an authorized service centre only to avoid all risks.

- Never place the device on soft surfaces to keep ventilation slots clear of any obstruction.
- Do not operate the appliance outdoors, to prevent water or any foreign object or an insect from getting into the device. Doing so may result in a serious damage of the appliance.
- Use the appliance at an altitude of no more than 2000 m.
- Always unplug the device and let it cool down before cleaning. Follow cleaning and general maintenance guidelines when cleaning the unit.
-  **DO NOT immerse the device in water or wash it under running water!**
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Keep the appliance and its cord out of reach of children aged less than 8 years. Cleaning and user maintenance shall not be made by children without supervision.
- Keep packaging (film, foam plastic and other) out of reach of children as they may choke on them.
- Any modifications or adjustments to the product are not allowed. All the repairs should be carried out by an authorized service centre. Failure to do so may result in device and property damage or injury.
-  **CAUTION!** Do not use the appliance in case of any malfunctions.

## Specification

Model.....	RMC-M96
Power.....	860 W
Voltage.....	220-240 V, 50/60 Hz
Electrical safety.....	class I
Bowl capacity.....	5 L
Bowl coating.....	non-stick Daikin®
Display.....	LED
Type of control.....	sensor
Steam valve.....	removable
Power cord.....	removable
Power cord length.....	1 m
Dimensions.....	288 × 245 × 385 mm
Net weight.....	3,9 kg

## Programmes

1. ЭКСПРЕСС (EXPRESS)	11. ПЛОВ (PILAF)
2. РИС/КРУПЫ (RICE/GRAIN)	12. ЙОГУРТ (YOGURT)
3. СУП (SOUP)	13. ХЛЕБ (BREAD)
4. ПАР (STEAM)	14. ПАСТА (PASTA)
5. ВАРКА (BOIL)	15. МОЛОЧНАЯ КАША (OATMEAL)
6. ТУШЕНИЕ (STEW)	16. ВАКУУМ (VACUUM)
7. ТОМЛЕНИЕ (SLOW COOK)	17. ФРИТЮР (DEEP FRYER)
8. ЖАРКА (FRY)	18. ЧИЗКЕЙК (CHEESECAKE)
9. ВЫПЕЧКА (BAKE)	19. МУЛЬТИПОВАР (MULTICOOK)
10. ПИЦЦА (PIZZA)	

## Functions

"MASTERCHEF LITE" (to set cooking time and temperature during operation).....	available
Keep Warm function (automatic heating).....	up to 12 hours
Preliminary disabling the Keep Warm (automatic heating).....	available
Reheat function.....	up to 12 hours
Time Delay function.....	up to 24 hours
Audible signals disable.....	available
Control panel lock.....	available

## Package includes

Multicooker.....	1 pc.
Bowl.....	1 pc.
Steam container.....	1 pc.
Measuring cup.....	1 pc.
Serving spoon.....	1 pc.

Stirring paddle.....	1 pc.
Spoon/paddle holder.....	1 pc.
Power cord.....	1 pc.
Recipe book.....	1 pc.
User manual.....	1 pc.
Service booklet.....	1 pc.

Manufacturer reserves the right to make any modifications to design, packaging, or technical specifications of the product without prior notice. The specification allows an error of ±10%.

## Multicooker parts (scheme A1, p. 2)

1. Main lid	10. Stirring paddle
2. Lid release button	11. Serving spoon
3. Removable steam valve	12. Measuring cup
4. Sealing ring	13. Steam container
5. Bowl	14. Removable inner lid
6. Appliance housing	15. Condensate collector
7. Carrying handle	16. Power cord
8. Control panel with display	17. Spoon/paddle holder
9. Connector for power cord	

## Control panel (scheme A2, p. 3)

1. "Разогрев/Отмена" to enable/disable the Reheat function, interrupts the program and cancels all settings
2. "Отсрочка" – to enable the Time delay function
3. "Температура" – to set the cooking temperature
4. — – reducing parameter value, switching between parameters, disables audible signals
5. + – increasing parameter value, switching between parameters, control panel lock
6. "Время" – to set the cooking time
7. "Мультивар" – "Мультивар" programme quick start
8. "Старт" – to enable/disable the Keep warm function, to start the selected cooking programme

## Display (scheme A3, p. 3)

1. Cooking time indicator
2. Time Delay indicator
3. Reheat / Keep Warm function indicator
4. Indicator for disabling audio
5. Control panel lock indicator
6. Digital indicator
7. Cooking program indicators

## I. PRIOR TO FIRST USE

Carefully remove the unit and its accessories from the packaging. Dispose of all packaging materials and promotional stickers.

 *Keep all warning labels, warning stickers (if any), and the serial number identification label located on the housing.*

*After transportation or storage at low temperature allow the appliance to stay at room temperature for at least 2 hours before use.*

Wipe the housing with a damp cloth, removable parts rinse with warm water. Dry thoroughly before operating.

Place the appliance on a flat, stable, and horizontal surface away from wallpaper, decorative coatings, electronic appliances, or any other objects or cabinets that could be damaged by steam, humidity, or high temperature.

Before operating, make sure that the outer and inner parts of the pressure multicooker have no dents, cracks or any other visible damages. There should not be any obstructions between the heating element and the bowl.

 **ATTENTION!** *It is forbidden to lift the device with the filled bowl by the handle.*  
**ATTENTION!** *It is forbidden to lift the device by the handles of the bowl!*

*Do not switch the device on without the inside of the bowl or empty bowl – in case of accidental start of the cooking program it will lead to a critical overheating of the device or damage the non-stick coating. Before frying products, pour a little vegetable or sunflower oil into the bowl.*

## II. OPERATION

### Disabling audible signals

You can turn audio on and off in any mode, apart from when setting the programme up before starting.

To do this, press and hold the  button for a few seconds. The <> light will switch on. To enable audio, press and hold the  button again. The beep will be supplied, the  indicator will turn off.

### Control panel lock

The REDMOND RMC-M96 multicooker is equipped with a control panel lock function to prevent misuse.

You can lock and unlock the control panel in any mode, apart from when setting the programme up before starting. To do this, press and hold the  button for a few seconds. If the control panel is locked, then  will be lit on the display.

### Standard Operating Procedure for Automatic Programmes

 **IMPORTANT!** *When using the water boiling device (for example, when boiling products), DO NOT set the cooking temperature above 100°C. It may result in overheating and failure of the*

*device. For the same reason, DO NOT use the “ЖАРКА”, “ХЛЕБ”, “ВЫПЕЧКА”, “ПИЦЦА”, “ФРИТЮР” and “ЧИЗКЕЙК” programs to boil water.*

1. Measure the ingredients according to the recipe.
2. Put them into the bowl. Make sure that all the ingredients including liquid are below the scale mark indicating maximum capacity. Place the bowl inside the device. The bowl and the heating element must fit tightly.

 *Use only the bowl supplied or compatible with this model when using the multicooker. See [www.redmond.company](http://www.redmond.company) for compatible bowls. DO NOT use any other utensils!*

*DO NOT process food directly in the bowl! This may damage the non-stick coating, deform the bowl and damage the appliance.*

3. Close the lid of appliance.
-  *When using some programmes, cooking can be done with the cover off, follow the instructions in the recipe book.*

*ATTENTION! If you cook at high temperatures using a large amount of vegetable oil, always leave the lid of the device open.*

4. Connect the power cord to the connector on the device.
5. Plug in the appliance. The appliance will go into the standby mode (the display shows ---).
6. Repeatedly press  and  buttons to select the cooking program. Switching programs is carried out in a circle, the selected program indicator and “Старт” button indicator will flash.
7. If necessary, change the default cooking time (see “Setting Cooking Time”). The “МУЛЬТИПОВАР” program also provides the ability to adjust the cooking temperature before starting (see “МУЛЬТИПОВАР” programme – setting cooking temperature before starting”).
8. If necessary, set the delay start time (see “Time Delay Function”).

 *When setting cooking parameters, the value being changed will flash on the display. After 5 seconds of inaction, the changed value will be saved automatically.*

*After 1 minute of inaction while setting up a programme, the device will go into waiting mode. Pressing the “Разогрев/Отмена” button while setting the cooking programme will switch the device to automatic programme selection mode. Pressing the button again will switch the device to waiting mode*

*At any stage of setting up, pressing and holding the “Смаж” button will cause the cooking programme to begin with the current settings. Unchanged parameters will stay as the default.*

9. Press and hold the “Старт” button to start the cooking program.  
While the programme is underway, there will be a timer counting down the time remaining. The selected program indicator,  indicator, the “Старт” button indicator is lit. If the auto-heating function is active, the  light will be lit (see “Keep Warm Function (automatic

heating)"). Depending on the selected programme, the timer will begin countdown immediately or upon reaching the required temperature in the bowl.

**i** In certain automatic programs countdown starts only when the device reaches its operating parameters. E.g. in "ПАР" program the countdown of the program begins only when the water comes to a full boil providing enough steam. The ☺ indicator will flash on the display when the device reaches the operating parameters

10. An audible signals will be produced to indicate that cooking cycle is complete. When the programme or auto-heating function ends, the display will show the word "End" for a few seconds and then the device will go into waiting mode, then the appliance will go into the standby mode.

**i** To interrupt cooking process at any stage, to cancel set program or the Keep Warm function press and hold down "Разогрев/Отмена" button.

 To achieve a good result refer to the recipes included in the REDMOND RMC-M96 cookbook, designed specifically for this model. You can also find corresponding recipes on [www.redmond.company](http://www.redmond.company).

### Setting Cooking Time

The multicooker allows manually adjusting the cooking time, set by default for each program (except EXPRESS). Time adjustment range and interval depend on the program of cooking selected (see "Summary Table of Cooking Programs (Default Settings)").

1. Press the "Время" button, the hour value will start flashing on the display.
2. Set the hour value with the — and + buttons. Switching takes place in a circle. Press and hold the corresponding button down to scroll through the digits.
3. To save the changes and set the minute timer, press the "Время" button.
4. In the same way set the minute value. If you do not press the buttons on the panel for a few second, the changes will be saved automatically (the numbers on the display will stop flashing). To return to setting hours, press the "Время" button before it auto-saves.

### "МУЛЬТИПОВАР" programme – setting cooking temperature before starting

When using the "МУЛЬТИПОВАР" programme you can adjust both time and temperature before the start. Temperature range – 35 to 180°C with a 5°C interval.

1. Press the "Температура" button, the default temperature value will start flashing on the display.
2. Set the temperature value with the — and + buttons. Switching takes place in a circle. Press and hold the corresponding button down to scroll through the digits.
3. Do not press the buttons on the control panel a few seconds, settings will be saved automatically (the display will start showing the cooking time again).

**i** For overheat protection when setting the cooking temperature higher than 150°C the maximum programme operating time is limited to two hours

**STOP** If you use the "МУЛЬТИПОВАР" program for boiling the water (for example, when cooking products), it is FORBIDDEN to set the cooking temperature above 100°C.

### Time Delay Function

This function allows you to set the time after which the selected cooking program will start.

1. Press the "Отсрочка" button. The ☺ indicator will come on, the hour value will start flashing on the display.
2. Set the hour value with the — and + buttons. Switching takes place in a circle. Press and hold the corresponding button down to scroll through the digits.
3. To save the changes and set the minute timer, press the "Отсрочка" button.
4. In the same way set the minute value. If you do not press the buttons on the panel for a few second, the changes will be saved automatically (the ☺ indicator will switch off and the display will start showing the cooking time again). To return to setting hours, press the "Отсрочка" button before it auto-saves.

**i** This function is not available on all programmes (see "Summary Table of Cooking Programs (Default Settings)").

While the Time Delay function is operating, the display will show a countdown timer to the time the programme begins, the selected program indicator and ☺ indicator, "Разогрев/Отмена" and "Старт" button indicators is lit. If the auto-heating function is active, the ☺ light will be lit (see "Keep Warm Function (automatic heating)").

**i** While the Time Delay function is operating, the display will show a countdown timer to the time the programme begins. Press the "Отсрочка" button, on the display for a few seconds to show the set cooking time.

The device will emit a sound when the time is up, ☺ and ☺ indicators will turn off. The chosen cooking programme will begin.

 It is not recommended to use Time Delay function if dairy and other perishable products are being used (eggs, fresh milk, meat, cheese etc.).

### MASTERCHEF LITE function

Open even more opportunities for culinary creativity with the new MASTERCHEF LITE feature! If the "МУЛЬТИПОВАР" program allows you to set the parameters of the program before it starts, then using the MASTERCHEF LITE function, you can change the settings directly in the cooking process.

You can always configure the work of any program so that it corresponds to your wishes. Does the soup boil away? Does the milk porridge "runs away"? Are the steamed vegetables cooked for too long? Change the temperature or cooking time without interrupting the program, as if you were cooking on the stove or in the oven.

The MASTERCHEF LITE function allows you to change the cooking time and temperature while any automatic programme is operating (excluding "ЭКСПРЕСС" programme).

 The **MASTERCHEF LITE** function can be especially useful if you prepare dishes according to complex recipes that require a combination of different cooking programs (for example, when preparing cabbage rolls, beef Stroganoff, soups and pasta according to different recipes, jam, etc.).

### Changing the temperature during cooking

Range of cooking temperature changes – 35 to 180°C with a 1°C interval. Adjusting temperature while cooking is exactly like setting the temperature before the start in the "МУЛЬТИПОВАР" programme.

1. During the operation press the "Температура" button, the default temperature value will start flashing on the display.
2. Set the temperature value with the **—** and **+** buttons. Switching takes place in a circle.
3. Do not press the buttons on the control panel a few seconds, settings will be saved automatically (the display will start showing the cooking time again).

 For overheat protection when setting the cooking temperature higher than 150°C the maximum programme operating time is limited to two hours

### Changing the time during cooking

The cooking time range and interval depends on the chosen programme (see "Summary Table of Cooking Programs (Default Settings)"). Adjusting the cooking time while cooking is just like setting cooking time before the programme begins.

1. Press the "Время" button twice while cooking is in progress, the digital indicator on the display will start flashing.
2. Set the hour value with the **—** and **+** buttons. Switching takes place in a circle. Press and hold the corresponding button down to scroll through the digits.
3. To save the changes and set the minute timer, press the "Время" button.
4. In the same way set the minute value. If you do not press the buttons on the panel for a few second, the changes will be saved automatically (the numbers on the display will stop flashing). To return to setting hours, press the "Время" button before it auto-saves.

 If you set the cooking time to 00:00, the program will be stopped. While the Time Delay function is running, the **MASTERCHEF LITE** function is not available.

When changing cooking time and temperature before the device reaches the right temperature or cooking has finished (if they are provided for in the factory settings), then the preliminary heating will be interrupted and a programme countdown timer will begin.

### Keep Warm Function (automatic heating)

This function automatically activates at the end of cooking, and keeps the food warm at 70-75°C for 12 hours. The "Разогрев/Отмена" indicator and  button indicator is lit with the enabled Keep Warm, the direct counting of the program time in this mode is displayed.

To disable Keep Warm function press and hold "Разогрев/Отмена" button. The appliance will go into the standby mode.

 This function is not available on all programmes (see "Summary Table of Cooking Programs (Default Settings)").

### Preliminary Disabling the Keep Warm Function (automatic heating)

Automatic activation of the Keep Warm function at the end of the program may sometimes be undesirable. The multicooker allows disabling the function in advance. To do this, while the cooking program or Time Delay function is running, press the "Старт" button: the  indicator will turn off. To turn on the automatic heating again, press the "Старт" button again.

 For your convenience, in case of cooking at temperatures up to 80°C, the automatic heating function will be disabled by default. If a temperature higher than 80°C is set while a programme is in progress, the auto-heating will turn on.

### Reheat Function

The multicooker can be used for warming up cold meals. To reheat:

1. Fill the bowl with food and position it inside the multicooker.
2. Close the lid and plug in the appliance.
3. Press the "Разогрев/Отмена" button. The "Разогрев/Отмена" button indicator and  indicator will come on, the display will show a countdown timer until it has finished heating. The appliance will reheat food up to 70-75°C and will keep it warm during 12 hours.
4. To turn off the reheat function press the "Разогрев/Отмена" button again. The appliance will go into the standby mode.

 The Keep Warm and Reheat functions enable the appliance to maintain the temperature of a dish for 12 hours, however it is not recommended to keep a meal warm for more than 2-3 hours, because this may affect its flavour.

### Summary Table of Cooking Programs (Default Settings)

Program	Recommendations for use	Default time	Adjustment range/ increments	Waiting to access operating parameters	Time Delay	Keep Warm, h
МУЛЬТИПОВАР	Adjust cooking time and temperature to cook any dish of your choice	0:30	2 min – 12 h / 1 min		✓	12
ЭКСПРЕСС	Quick cook rice, fluffy water porridge During operation, the  indicator is displayed	Auto shut-off after complete boiling of water				
РИС/КРУПЫ*	Cooking grains and other side dishes	0:25	1 min – 4 h / 1 min		✓	12

Program	Recommendations for use	Default time	Adjustment range/ increments	Waiting to access operating parameters	Time Delay	Keep Warm, h
СУП	Cooking jellied meat and aspic, preparation of broths, filling, vegetable and cold soups	1:00	5 min – 8 h / 1 min		✓	12
ПАР	Preparation of meat, fish, vegetables and multicomponent dishes. Use the adjustable steam container (included in the set). If you do not use automatic time settings in this program, refer to the "Recommended steaming time" table	0:35	5 min – 2 h / 1 min	✓	✓	12
ВАРКА	Cooking meat, fish, poultry, vegetables and other products	0:40	5 min – 8 h / 1 min		✓	12
ТУШЕНИЕ	Making meat, fish, vegetable, side and multicomponent dishes, stews, cooking jellied meat and aspic, preparation of broths, filling, vegetable and cold soups	1:00	5 min – 12 h / 1 min		✓	12
ТОМЛЕНИЕ	Making stewed meat	3:00	5 min – 12 h / 5 min		✓	12
ЖАРКА	Cook fried meat, fish and vegetable. When cooking with this programme the device's cover should be left open. After the appliance reaches the operating parameters, two short beeps will sound, put the ingredients in the bowl, the countdown of the cooking time will begin	0:18	1 min – 2 h / 1 min	✓		12
ВЫПЕЧКА	Baking biscuits, casseroles, cakes of yeast and puff pastry	1:00	1 min – 4 h / 1 min		✓	4
ПИЦЦА	Making pizza	0:20	1 min – 1 h / 1 min		✓	4
ПЛОВ	Cooking different types of pilaf	1:00	5 min – 2 h / 1 min		✓	12
ЙОГУРТ	Cooking different types of yogurt	8:00	10 min – 12 h / 5 min		✓	
ХЛЕБ	Making bread from rye and wheat flour. Note that dough is proofed within the first hour of the programme and then starts baking. If cooking time is set less than an hour after the programme starts the baking process will begin	3:00	5 min – 4 h / 1 min		✓	3
ПАСТА	Cooking different types of pasta. An audible signal will inform you of water boiling and the necessity of adding the ingredients. The time starts to countdown after repressing "Старт"	0:08	1 min – 1 h / 1 min	✓		

Program	Recommendations for use	Default time	Adjustment range/ increments	Waiting to access operating parameters	Time Delay	Keep Warm, h
МОЛОЧНАЯ КАША	Preparing oatmeal using semi-skimmed pasteurized milk	0:30	1 min – 4 h / 1 min		✓	12
ВАКУУМ	Cooking vacuum-packed ingredients	2:30	10 min – 12 h / 5 min		✓	
ФРИТЮР	Cooking ingredients in the deep fryer. When cooking with this programme the device's cover should be left open. After the appliance reaches the operating parameters, two short beeps will sound, put the ingredients in the oil	0:16	1 min – 40 min / 1 min			
ЧИЗКЕЙК	Preparing cheese pies and cottage cheese casseroles	1:00	1 min – 3 h / 1 min			

\* The function of automatic shutdown of the program after boiling of water for preparation of crumbly groats is realized in the "ЭКСПРЕСС" program.

### III. COOKING TIPS

#### General recommendations

- To steam vegetables or another ingredients, fill the bowl with of water and place the steaming container. Measure ingredients following the recipe provided, and put them into the container. Follow the directions in the recipe book.
- To make porridge, use the pasteurized semi-skimmed milk, using whole milk dilute it by half with water. Grease the sides of the bowl with butter before cooking. Rinse grain (rice, millet, etc.) thoroughly until water runs clear. Follow proportions suggested in the recipe book, increase or reduce the amount of ingredients proportionately.
- During the preparation of bread and baking ensure that the ingredients take no more than half of the useful volume of the bowl. Time Delay function is not recommended for this program, as it can affect the quality of baking. Remove baked goods out of the appliance immediately after cooking is complete, to prevent them from getting extra-moist or soggy, or leave on Keep Warm for a short period of time only.
- Do not open the lid during dough proofing! Product quality depends on it.
- When cooking ingredients in the deep fryer, place the basket (sold separately) with the ingredients in hot oil. Only use refined vegetable oil in the deep fryer. Cook with the cover open. Remember, the oil will be very hot! To avoid burns, use oven gloves and do not bend over the device. Do not re-use oil.
- Let the appliance cool down thoroughly, before restarting the "ЖАРКА" program.

### Common Cooking Mistakes and Ways of Solving Them

This table familiarizes you with the practical tips and solutions to some common problems you may experience when using the multicooker.

#### THE DISH IS UNDERCOOKED

Possible causes		Solutions
The lid of the device was open or was not closed properly, so the cooking temperature was not high enough		Try to avoid opening the lid while cooking Close the lid until it clicks into place. Make sure that the rubber sealing ring located on the inner side of the lid is not deformed or damaged in any way
Cooking temperature was not observed because the bowl and the heating element did not fit tightly		There should not be any foreign objects between the lid and the housing of the device, remove if any. Always make sure that the heating element is clean and fits tightly with the bowl before cooking
Wrong ingredients or settings were chosen General proportions were not observed, the foods were cut into pieces that are a bit too big Wrong time settings Chosen recipe is not appropriate for the appliance		We recommend that you use recipes adapted for the device. Choose proven recipes only Set the time and cooking programme, choose ingredients, proportions, and the size of pieces according to the recipe
Steaming: the amount of water in the bowl is not enough to provide enough steam density		Use the amount of water recommended. If in doubt, check the water level while steaming
Frying	Too much vegetable oil was added	For regular frying add an amount of vegetable oil just enough to cover the bottom of the bowl Follow recommendations given in the recipe while deep frying
	Too much liquid inside the bowl	Do not close the lid of the device while frying unless specified in the recipe. Defrost and let drain the ingredients before frying
Boiling: the broth boiled away while cooking acidic foods		Certain foods need to be washed or sautéed before cooking. Follow recommendations given in the recipe
Baking (dough failed to bake through)	While proving the dough has reached the inner lid and covered the steam valve	Use a smaller amount of dough
	Too much dough in the bowl	Take the product out of the bowl, turn it over and place back. Bake until ready Next time use smaller amount of dough

#### THE DISH IS OVERCOOKED

Wrong ingredients or time settings, the foods were cut into pieces that are a bit too small	We recommend that you use the recipes adapted for your model. Set the time and cooking programme, choose ingredients, proportions and the size of the pieces according to the recipe
The dish was in the bowl on "Keep Warm" mode for too long after being cooked	We recommend that you use "Keep Warm" mode moderately. If your device enables you to switch "Keep Warm" off in advance, use it to avoid the problem

#### LIQUID BOILS AWAY DURING COOKING

Milk boils away	Depending on both quality and properties of the milk used, it may boil away. To avoid this, we recommend that you use only ultra-pasteurized skimmed milk. Mix the milk with some water if needed
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Foods were not properly processed (were not rinsed well, etc.) Wrong general proportions or ingredients	We recommend that you use the recipes adapted for the device. Try choosing proven recipes only. Set the time and cooking programme, choose ingredients, proportions, and the size of the pieces according to the recipe Whole grains, meat, fish, and seafood need to be thoroughly rinsed before cooking
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#### THE DISH GETS BURNT

The bowl was not properly washed before cooking Non-stick coating is damaged	Before cooking ensure that the bowl is clean and has no coating defects
General amount of ingredients is smaller than recommended	Use proven recipes adapted for the device
Cooking time was too long	Reduce the cooking time or follow recommendations given in the recipe adapted for your model
Frying: oil was not added; the ingredients have not been stirred or turned over	For regular frying add an amount of vegetable oil just enough to cover the bottom of the bowl For proper frying stir or turn the ingredients occasionally in the bowl while cooking
Stewing: not enough liquid	Add more liquid. Avoid opening the lid while cooking
Boiling: not enough liquid in the bowl (proportions were not observed)	Follow recommended amounts of liquids and solids while cooking
Baking: the bowl was not greased before baking	Grease the bottom and sides of the bowl with butter or vegetable oil before baking (do not pour oil inside)

#### INGREDIENTS LOSE THEIR SHAPE WHEN COOKED

The ingredients have been stirred a bit too often	While frying foods, it is enough to stir the ingredients every 5-7 minutes
Cooking time was too long	Reduce cooking time or follow recommendations given in the recipe adapted for the device

#### PASTRY IS DAMP

Improper ingredients were used (juicy fruit or vegetables, frozen berries, sour cream, etc.)	Use ingredients according to the recipe. Avoid using ingredients that contain excess moisture or use them in smaller amounts
The baked product has been left in the multicooker with the closed lid for too long	We recommend that you take the baked product out of the bowl right after the baking cycle is over or leave it on "Keep Warm" mode for a short period of time only

#### PASTRY WON'T RISE

Eggs and sugar were not whisked well	Use proven recipes adapted for the device. Choose, measure and process the ingredients according to the recommendations given in the recipe.
The dough sat for too long before being baked	
The flour wasn't sifted or the dough was not kneaded well	
Wrong ingredients	
Wrong recipe	

**i** Certain REDMOND multicookers feature overheat protection in the “ТУШЕНИЕ” and “СУП” programmes. In case there is not enough liquid in the bowl, the appliance activates overheat protection, automatically interrupts the programme, and switches to “Keep Warm”.

### Recommended steaming time

	Foods	Weight, g/pcs	Water, ml	Cooking time, min
1	Pork/beef fillet (cut into 1.5-2 cm cubes)	500	800	30/40
2	Mutton fillet (cut into 1.5-2 cm cubes)	500	800	40
3	Chicken fillet (cut into 1.5-2 cm cubes)	500	800	20
4	Meatballs/cutlets	500	800	25/40
5	Fish (fillet)	300	800	15
6	Seafood mix (frozen)	300	800	5
7	Dumplings	5 pcs	800	25/30
8	Potatoes (cut into 4 pieces)	500	800	20
9	Carrots (cut into 1.5-2 cm cubes)	500	800	35
10	Beet (cut into 4 pieces)	500	1500	90
11	Vegetables (frozen)	500	800	5
12	Eggs	5 pcs	800	10

**i** Please note that these are only approximate guidelines. Steaming times may vary, depending on the quality of foods and your personal preferences.

### Recommendations for using temperature modes

Operating temperature, °C	Recommendations for use (you may also refer to the recipe book)
35	Proofing dough, making vinegar
40	Making yogurt
45	Leavening
50	Fermentation
55	Fondant
60	Making green tea and preparing baby food
65	Cooking vacuum sealed meat
70	Making punch
75	Pasteurizing, making white tea
80	Preparing mulled wine
85	Making cottage cheese and other dishes requiring long cooking time
90	Making red tea

Operating temperature, °C	Recommendations for use (you may also refer to the recipe book)
95	Cooking porridges using milk
100	Cooking meringues and jams
105	Cooking jellied meat
110	Sterilisation
115	Making sugar syrup
120	Cooking foreshank
125	Stewing meat
130	Making puddings
135	Browning cooked foods
140	Smoking foods
145	Baking fish and vegetables (in foil)
150	Baking meat (in foil)
155	Baking yeast dough
160	Frying poultry
165	Frying steaks
170	Frying in batter
175	Cooking chicken nuggets
180	Cooking French fries

 You can also refer to the recipe book provided with the appliance

## IV. ADDITIONAL CAPABILITIES

- Making cheese
- Making cottage cheese
- Cooking fondue
- Sterilization
- Pasteurization of liquid products

 Recipes listed in the section of dishes can be found in the recipe book or on the website [www.redmond.company](http://www.redmond.company).

## V. ADDITIONAL ACCESSORIES

Additional accessories for the multicooker and information on the innovations are available through [www.redmond.company](http://www.redmond.company) and our authorized dealers.

## VI. CLEANING AND MAINTENANCE

 **ATTENTION!** Before you start cleaning the appliance, make sure that it is unplugged and has completely cooled down.

**General Guidelines**

- Before the first use of the multicooker or to eliminate smell of food after cooking, it is recommended to pour 0.5 l of water into the bowl and process half of the lemon cut into slices inside the bowl for 15 minutes using the "ПАP" program.
- Do not leave the cooking bowl with meals or liquids inside a closed multicooker for over 24 hours. Store cooked meals in a refrigerator and reheat them when required, using the Reheat function.
- If not in use for long time, unplug the appliance. The cooking chamber, heating disc, cooking bowl, inner lid, steam valve, safety valve, and condensation collector must be dry and clean.



*DO NOT use a sponge or tissue with hard or abrasive surface or abrasive pastes. Do not use any chemically aggressive substances or any other agents that are not recommended for cleaning items that contact food.*

*DO NOT immerse the appliance in water or wash under running water!*

- Be careful when cleaning silicone parts of the multicooker, because damaged or deformed parts may lead to malfunction of the unit.

**To Clean the Housing**

Use soft damp cloth or sponge to clean the housing. If necessary, use a mild soap solution. Wipe the surface dry to remove soap residue and water spots.



*WARNING! Be careful when cleaning the rubber band seal, the device may not work properly if it loses its shape.*

**To Clean Removable Steam Valve**

Clean the removeable steam valve after every use.

1. Pull the valve towards yourself and remove it carefully
2. Disassemble the steam valve as shown in image A4 (p. 4).
3. Rinse all parts of the steam valve under running water. Carefully dry before assembling
4. Place the steam valve in the device as shown in image A4 (p. 4).

**To Clean the Bowl**

The appliance bowl must be cleaned after each use. You can clean the bowl by hand, using a soft sponge and dishwashing detergent, or in the dishwasher (according to the manufacturer's recommendations).

If heavily dirty, fill the bowl with warm water and leave to soak for a while, then clean.

Wipe the outer surface of the bowl dry before positioning it back inside the multicooker.

When the bowl is used regularly, it is possible to completely or partially change the color of the internal non-stick coating. This in itself is not a sign of a defect.

**To Clean Inner Lid**

To see the order of removal and adjustment of the inner aluminium lid ref to the scheme A5 (p. 5).

To clean the main and removable inner lids use a damp kitchen cloth or a sponge. Before adjusting the inner lid wipe the surfaces of both lids dry.

**To Remove Condensate**

Condensate accumulates in the special cavity on the housing around the bowl and flows into a special container in the back of the appliance. To clean the container rinse it under running water, following above mentioned rules. Remove the remaining condensate using a kitchen cloth.

**To Clean Cooking Chamber**

Compliance with the user manual guidelines minimizes the risk of food particles or liquids accumulating inside the cooking chamber.

However, if the inside of the chamber gets dirty, clean it to prevent improper operation or malfunction of the appliance.

Walls of the cooking chamber, surface of the heating disk, and the casing of central thermal sensor (located in the middle of the heating disk) can be cleaned with a damp (not wet!) sponge or cloth. Remove any traces of soap or detergent if using any to prevent unwanted odors during cooking.

If there is a foreign object in the cavity around central thermal sensor, carefully remove it using tweezers, trying to avoid pressing on the casing of the sensor.

Clean heating disk with a damp medium-hard sponge or synthetic brush, if necessary.



*When the multicooker is used on a regular basis, heating disk may partially or completely change color, which does not indicate a defect and does not affect proper operation of the unit.*

**Storage and Transportation**

Before repeated operation or storage completely dry all parts of the appliance. Store the assembled appliance in a dry, ventilated place away from heating appliances and direct sunlight.

During transportation and storage, do not expose the device to mechanical stress, that may lead to damage of the device and/or violation of the package integrity.

Keep the device package away from water and other liquids.

**VII. BEFORE CONTACTING SERVICE CENTER**

Problem	Possible cause	Solution
Display shows the error code: 'E', the device will make 6 short sounds	System error, possible failure of the control board or heating element	Unplug the appliance from the mains and let it cool down. Plug in the appliance again

Problem	Possible cause	Solution	
Error message is displayed on the screen: ES-E7	The automatic overheating protection was triggered	Do not start cooking with an empty bowl! Disconnect the appliance from the mains, open the lid and let it cool for 10-15 minutes, then continue cooking	
		Do not add water to the bowl during operation of "МУЛЬТИПОВАР" (when the temperature is set above 100°C) and "ЖАРКА" programs	
		If the temperature is set above 120°C within the "ЖАРКА" program and above 130°C in the "МУЛЬТИПОВАР" program, cook with the lid open	
		In the "ЖАРКА" program, add the ingredients to the bowl only after the appliance has reached operating parameters.	
The appliance does not switch on	Power cord is not connected to the socket	Check the appliance is plug in to the working socket	
	Wall socket is not working properly or power supply failure		
The meal is taking too long to cook	There is a foreign object or particles between the bowl and the heating element.(litter, grain, pieces of food)	Unplug the appliance and let it cool down. Remove the foreign object or particles.	
	The bowl is installed with the distortion	Install the bowl properly	
	Heating element is dirty	Unplug the appliance and let it cool down. Clean the heating element.	
The steam comes off from under the lid during cooking process	The tightness of connection between the bowl and inner lid is broken.	The bowl is improperly installed into the housing	Install the bowl properly
		The lid is loosely closed or there is a foreign object under it	Check for any foreign objects (litter, grain, pieces of food) between the lid and the housing, remove them. Always close the multicooker lid until it clicks into place.
		Sealing rubber on the inner lid is dirty, deformed or damaged	Check the condition of the sealing rubber on the inner lid. Probably it needs to be replaced.

**i** In case you didn't manage to eliminate the defects, please, refer to the authorized service centre.



#### Environmentally friendly disposal (WEEE)

The packaging, user manual and the device itself shall be taken to the applicable collection point for the recycling of electrical and electronic equipment. Do not throw away the electronic waste to help protect the environment.

Old appliances must not be disposed with other household waste but must be collected separately. Municipal disposal of recyclable wastes is free of charge. The owners of old appliances are required to bring it to a waste facility centre. With this little extra effort, you can help to ensure that valuable raw materials are recycled and pollutants are treated as appropriate.

This appliance is labelled in accordance with European Directive 2012/19/EU – concerning used electrical and electronic appliances (waste electrical and electronic equipment WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

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